



General Cancellation Process

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Customer Request to Cancel:

- A customer request to cancel must go through the dealership that sold the policy. This ensures the refund process is completed by the dealership. Nation Safe Drivers will not cancel per customer request and will direct the inquiry to the selling dealership.
- A customer requesting the amount of a refund cancellation will be provided with the amount from the dealership. The dealership can call Nation Safe Drivers to obtain this information at: 1-800-338-2680 (ext 344)
- A cancellation request will process in 3 – 4 weeks and is sent to the dealership to reimburse the customer directly. Nation Safe Drivers does not mail the refund check to the customer.