



Claim Initiation Form

Prior authorization is required.
Failure to obtain prior authorization may result in denial of the claim.

Complete the following information in order to initiate the claim process:

Customer Name _____
Customer Address _____
Customer Phone # _____
Warranty # _____
Vehicle Year, Make and Model _____
Vehicle Identification # (VIN) _____
Date of Purchase _____
Claims Submitted By _____ Phone # _____

**In order to obtain prior authorization, have the technician performing the work
contact our Claims Department before starting the work.**

1-800-346-6469

Monday through Friday 8:00am to 5:00pm Central time.

A Claims Representative will collect the following information:

1. Technician's name, phone number and name of repair facility.
2. Verify the customer's address and phone number.
3. Where are the dents located?
4. How big are the dents?
5. What is the per panel rate?
6. How many panels total?
7. What is the total amount of the claim?
8. Who will be reimbursed, the customer, the PDR tech, or the dealer?

In some cases pictures may be required. If needed, pictures will be requested when the claim is called in by the technician and can be uploaded through FasterClaims.com or sent by email.

Claims meeting the terms of the warranty will be issued an authorization code to be included on the final invoice.

Submit the following:

1. Copy of the final invoice with:
 - a. Authorization code
 - b. Customer's name, address and daytime phone number
 - c. Customer's signature
 - d. Vehicle Year, Make, Model and VIN
2. All documents must be completely legible

Documents may be mailed, faxed or emailed to the following:

MAIL	FAX	EMAIL
IAS 8201 North FM 620, Suite 100, Austin, TX 78726	512 257 4777	claims@iasdirect.com

IAS, Inc. reserves the right to investigate any claim prior to authorization.

The status of all claims can be viewed online at www.fasterclaims.com. The customer and/or technician will need to enter in the authorization code to be able to view the status and/or see what is still needed in order to process the claim.