

## **Fasterclaims Overview**

When you need to know the status of a claim you can use our claims website <u>www.fasterclaims.com</u> to access this information. This website will inform you of the status of all claims and let you know if there are any documents that are still needed in order to process the claim. The steps for accessing this information are as follows:

- 1. Log on to the internet and go to www.fasterclaims.com
- 2. Go to check claim status and enter the claim number and the contract number or for tire claims, the authorization number (ex: MJJ401099-11111) and then click submit.
- 3. The claim information will then appear and it will state the status of the claim and/or what is needed if there are still missing documents.